

SUSAN T. TAYLOR

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SENIOR IT AUDIT DIRECTOR / SENIOR PROJECT MANAGER

Information Technology Risk Management / Key Project Leadership

10+ years of IT Audit and Leadership experience developing and implementing programs, improving processes, mitigating risk, mentoring IT specialists, leading senior managers, and helping organizations manage critical issues. Expert qualifications in operational risk management, project management, financial operations, and regulatory compliance. Equipped to quickly recognize and implement new requirements and prioritize multiple concurrent projects in high-stress, deadline-oriented environments. Champion of change management and process improvements. Proven success in leading international teams to execute business challenge solutions. Delivered significant cost savings by identifying risks and creating systems and processes that enhance organizational efficiency, performance, and productivity.

CORE STRENGTHS

Operations Management • Policy Development • Strategic Vision, Planning & Execution
Cohesive Team Building / Leadership • IT Assurance & Risk Management • Process Design / Engineering
IT Infrastructure • Project & Program Management • Client Relations & Recruiting • International Business
Corporate Quality Initiatives • Process Improvement • Operational Excellence • Training & Development

PROFESSIONAL EXPERIENCE

ACHIEVEMENT HIGHLIGHTS

- **Spearheaded numerous Process globalization efforts across Europe, the Middle East, and Asia;** recognized as a global subject matter expert for IT Assurance and Key Controls framework design.
- **Led global teams to successfully identify and dramatically mitigate IT risks** and cultivate an environment that substantially improved customer satisfaction and relations.
- **Recruited, trained, developed, and mentored 75+ IT specialists across all industry sectors.** Developed and designed Security Compliance processes to validate client requirements, reduce risk, and improve performance.
- **Instrumental in significantly improving IT Security Compliance Review Process.** Achieved numerous awards for exceptional leadership and a commitment to driving organizational excellence.

Integrated Audit Project Manager – XYZ ORGANIZATION, City, State (2001 to Present)

Recruited as Senior IT auditor to develop and implement IT and integrated audit plans. Responsible for negotiating sensitive client issues, assisting operational and financial auditors, and leading multiple complex projects concurrently. Additionally, managed special projects (audit process development, risk mitigation, and more) to reduce organizational risk. Currently responsible for managing all IT audits (direct 7 senior auditors, 40+ staff auditors), participating in all planning/development processes across several business lines, and ensuring regulatory compliance. Tasked with performing internal IT audits, developing budgets, consulting with CTO/COO/CIO/, and much more. Key member of the Integrated project team.

EDUCATION & CREDENTIALS

Bachelor of Science Degree in Electrical Engineering (BSEE) – ABC University

SigMax Solutions Design for Six Sigma (DFSS) Black Belt Training

Computer Skills: Windows, Word, Excel, PowerPoint, Project, Visio, Bloomberg Terminal, C++, Java